

Privacy (conform GDPR)

Privacy Policy

Freelance For Business, Gentrepreneur Company CVBA processes personal data in accordance with this privacy statement. For further information, questions or comments regarding our privacy policy, please contact hello@freelanceforbusiness.be

Processing purposes

Freelance For Business, Gentrepreneur Company CVBA collects and processes the personal data of customers for customer and order management (including customer administration, following up orders / deliveries, invoicing, monitoring solvency, profiling and sending marketing and personalized advertising).

Legal basis (s) of processing

Personal data is processed on the basis of Article 6.1. [(a) permission,] [(b) (necessary for the execution of an agreement),] [(c) (necessary to fulfill a legal obligation)], [(f) (necessary for the representation of our justified importance to undertake)] of the General Data Protection Regulation.

Transfer to third parties

If this is necessary to achieve the stated objectives, the personal data of the customer will be shared with other companies (of Freelance For Business, Gentrepreneur Company CVBA group) within the European Economic Area that directly or indirectly with Freelance For Business, Gentrepreneur Company CVBA are affiliated or with any other partner of Freelance For Business, Gentrepreneur Company CVBA

Mailchimp: Mailchimp is mainly used for email marketing. Our users can register for our newsletters to stay informed of our promotions. Events, articles, changes and others are also announced in this newsletter. For more information you can find the general terms and conditions and privacy policy of Mailchimp here.

<https://mailchimp.com/legal/>

Hotjar: We use hotjar to see how our users interact with our website. This information is used to better understand the needs of customers and to adapt them to our needs. For more information you can find the general terms and conditions and privacy policy of Hotjar here.

<https://www.hotjar.com/legal/policies/privacy>

<https://www.hotjar.com/legal/policies/terms-of-service>

Gobot: We want to offer our customers the best possible customer service. We use the Gobot services to answer the most frequently asked questions quickly. For more information you can find the general terms and conditions and privacy policy of gobot here.

<https://www.getgobot.com/terms-and-conditions>

<https://www.getgobot.com/privacy>

Retention period

The personal data processed for customer management will be kept for the period necessary to meet the legal requirements (including in the field of accounting).

Right of access, improvement, erasure, restriction, objection and transferability of personal data

The customer has the right to inspect his personal data at all times and can correct them or have them corrected if they are incorrect or incomplete, have them removed, have their processing limited and object to the processing of personal data concerning him based on article 6.1 (e) or (f), including profiling based on those provisions.

In addition, the customer has the right to obtain a copy (in a structured, common and machine-readable form) of his personal data and to have the personal data forwarded to another company.

In order to exercise the aforementioned rights, the customer is asked to:

- adjust the settings of his customer account himself; and / or
- send an e-mail to the following e-mail address: hello@freelanceforbusiness.be

Direct marketing

The customer has the right to object, free of charge, to any processing of his personal data with a view to direct marketing.

Complaint

The Client has the right to submit a complaint to the Commission for the Protection of Privacy (Drukpersstraat 35, 1000 Brussels - commission@privacycommission.be).